

18th January, 2025

The Secretary
BSE Limited
Phiroze Jeejeebhoy Towers
25th Floor, Dalal Street,
MUMBAI - 400 001.
Scrip Code: 519528

The Secretary
National Stock Exchange of India Ltd.
Exchange Plaza, 5th Floor,
Plot No.C/1, 'G' Block,
Bandra (East)
MUMBAI - 400 051.
NSE Symbol: NORBTEAEXP

Sub: Investor Complaints Status for the quarter ended 31st December, 2024

Respected Sir/Madam,

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing detailed statement of investor complaints for the quarter ended 31st December, 2024 as received from our Registrar & Transfer Agent (RTA), M/s. MCS Share Transfer Agent Limited.

Kindly take the same on your record.

Thanking you,

Yours faithfully,

For Norben Tea & Exports Limited

Niraj Tiwari
Company Secretary & Compliance Officer

Encl: As above



MCS Share Transfer Agent Limited

Regd. Office - 383 Lake Gardens, 1st Floor, Kolkata - 700045
Phone No: 033-40724051-54, Fax: 033-40724050, Email: mcssta@rediffmail.com
Website: www.mcsregistrars.com, CIN NO. U67120WB2011PLC165872



M/s Norben Tea & Exports Limited
15-b Hemanta Basu Sarani
3rd Floor
Kolkata – 700 001

Dated : 7th Jan, 2025

Dear Sir,

Sub : Compliance of Regulation – 13 of the Listing Regulations-2015

In this connection with the above, we furnish hereunder the particulars of Investors' complaints received and resolved during the quarter ended 31st Dec, 2024 to enable you to publish the same along with the quarterly result.

1.	Opening balance as on 01.10.2024	:	Nil
2.	No. of Complaints received during the quarter	:	1
3.	No. of Complaints resolved during the quarter	:	Nil
4.	No. of Complaints pending during the quarter	:	1
5.	Closing Balance as on 31.12.2024	:	1

Thanking you,

Yours faithfully,
For MCS SHARE TRANSFER AGENT Limited


Registrars





MCS Share Transfer Agent Limited

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Phone No: 033-40724051-54, Fax: 033-40724050, Email: mcssta@rediffmail.com
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Norben Tea & Exports Ltd

Regulation 13(3) (Investor Grievance)

Company Name	Norben Tea & Exports Ltd	Symbol	519528/NORBENTEAEXP	Quarter ending	31.12.2024
SCORES Registration ID*	n00155	Reason for no 'SCORES ID'		Remarks (In case of Any exception)	
Investor Grievance Details					
No. of investor Complaints pending at the beginning of quarter	NIL	No. of investor Complaints received during the quarter	1	No of investor complaints disposed off during the quarter	NIL
No. of investor Complaints those Remaining unresolved at the end of the quarter			1		
History			N.A.		

MCS SHARE TRANSFER AGENT LIMITED


REGISTRARS



07.01.2025

NORBEN TEA & EXPORTS LIMITED

STATUS OF INVESTORS' COMPLAINTS AS ON 31.12.2024

SL NO.	COMPLAINT REFERENCE NO.	LETTER DATED	NAME OF THE INVESTOR	REPLY REF.NO.	DATE OF REPLY
68	SEBIE/JH24/SERA/048255/1	29.12.2024	SEBI (SCORES) (Prince Kumar Sharma)	-	31.12.2024 and ATR submitted on 01.01.2025

